



SAFETY

The safety of our community is very important to us! In order to be able to guarantee your safety as well as possible on site at the projects, we have implemented the following measures in our daily work.

WHAT WE DO

Based on information provided by the National Foreign Office, we have created an overview of all countries represented by a socialbnb on our platform. We keep this overview up to date.

In the event of a short-term emergency situation (e.g. natural disasters), we consider it our responsibility to close the profiles in the respective region for the time being, if necessary, and to await developments, also in consultation with the host organizations on site.

Nevertheless, we would like to ask you to assess the possible risks in the destination country for yourself and your personal situation.



Find out about travel advisories or warnings before you travel.



Learn about local laws and consequences for non-compliance, which may limit your local protection.



Find out about things like where the nearest hospital is, what the emergency numbers are in the country, or where the embassy is so that you can react quickly in case of an emergency.



It is best to always communicate with the host through our platform and do not give out personal information such as your cell phone number until the booking has been confirmed.



Find out about health insurance, travel cancellation insurance, required vaccinations and the like. For example, on the [Fit for Travel](#) page.



MOREOVER

To ensure safety not only in the travel countries, but also in the project itself, we guide our host organizations and their projects through our extensive quality criteria and thus get to know the people behind the project personally. In addition, we remain in regular contact afterwards, so that we can react quickly even in emergencies. Furthermore, we prepare the hosts for the arrival of travelers and the tourist service and are available for questions around the clock. So when you book, you can be sure that your safety is taken care of and you will be warmly welcomed!



Additionally, feel free to read our [Traveler Guideline](#). Here you will find more information that will help you to make your trip a positive and unforgettable experience.

Here you will find helpful sites that provide you with information about the local situations in the different countries.



The page of the foreign office of your home country



[Fit for Travel](#)



If you face any problems in the accommodation or have any questions, please feel free to contact us at support@socialbnb.de and we will try to find a solution together.